

**From:** Charles Bateman  
**To:** Microsoft ATR  
**Date:** 1/22/02 8:49pm  
**Subject:** Microsoft Settlement

I am a Technology Coordinator at a Knox County Middle School. I spend 3-4 hours every day keeping the computers our teachers and students use up and running. These are relatively new, already upgraded, and are used by a staff that has undergone extensive training. Microsoft's proposal to settle their lawsuit by giving older computers to poor schools is total lunacy. Schools are drowning under the strain of keeping their computers running now. We are the third largest system in the state and we have five technicians to repair all of our computers, TVs, overhead projectors, et al. If Microsoft wants to do something for the schools, let them pay for a technician in each school in the US. Or even better, let them donate Apple products to the schools, they require less experience, less maintenance, and last longer.

Thank you,

Charles M. Bateman